

What are our Commissioning aims?

- Minimise avoidable sight loss
- Within the resources that we have available to us
- Eye Health CPG as opposed to Ophthalmology CPG

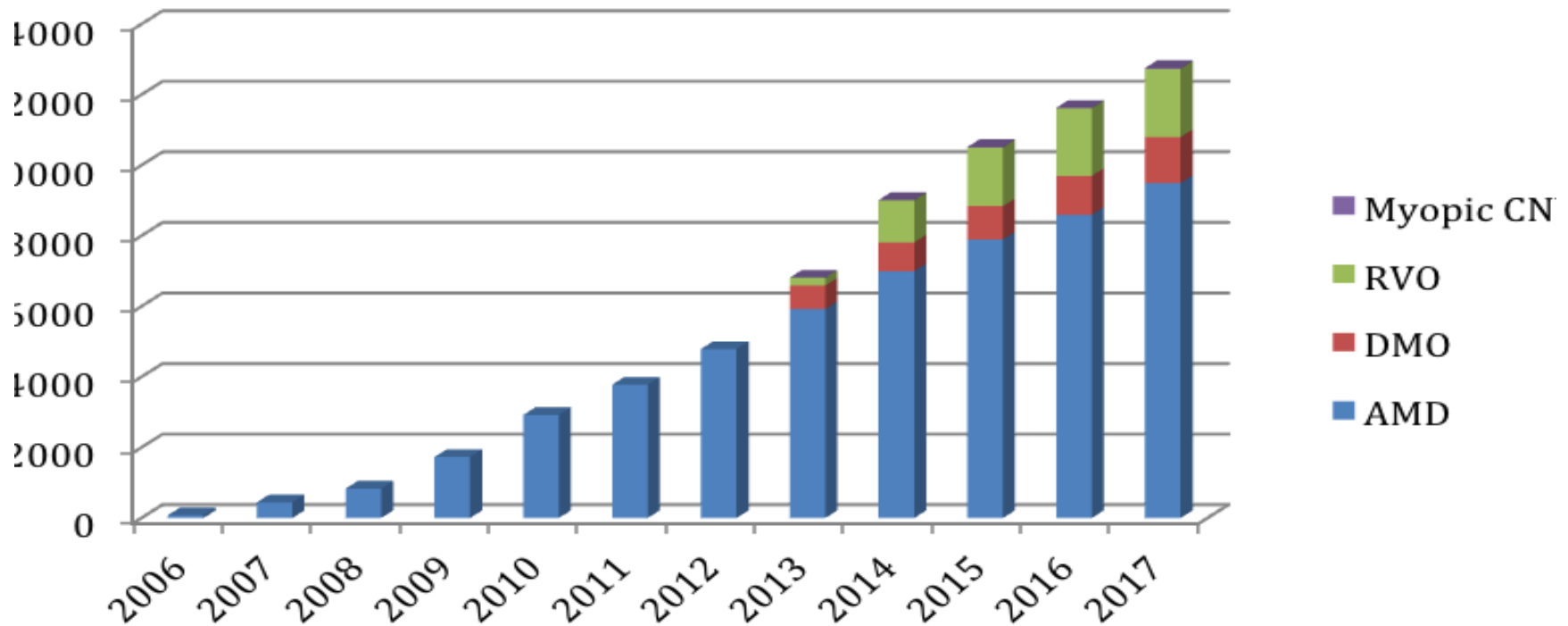
How will we achieve this?

- Radical, integrated service redesign
- Develop new, more efficient models of care
- Clinical programme approach
- Driven by outcome data and audit
- “*Be brave and go for it*”
- Part of the Sustainability and Transformation Plan (STP)

The Importance of Eye Health to a CCG

- The most common surgical intervention performed by the NHS in England is age-related cataract extraction.
- Hospital outpatient attendances for Ophthalmology account for the second highest number for any speciality. 6.8 million attendances in 2011/2012 (8.9%)
- Eye health is one of the four clinical priorities for the RCGP between 2013/16
- Planned Care – **Predictable**
- Compare with unscheduled care

Anti VEGF Projection – **17,500** additional retinal clinic appointments by 2017



Financial and Operational Pressure

- Spend on anti VEGF drugs in 2007/2008 was zero
- It is now circa £3million

Five Year Forward View

A Call to Action

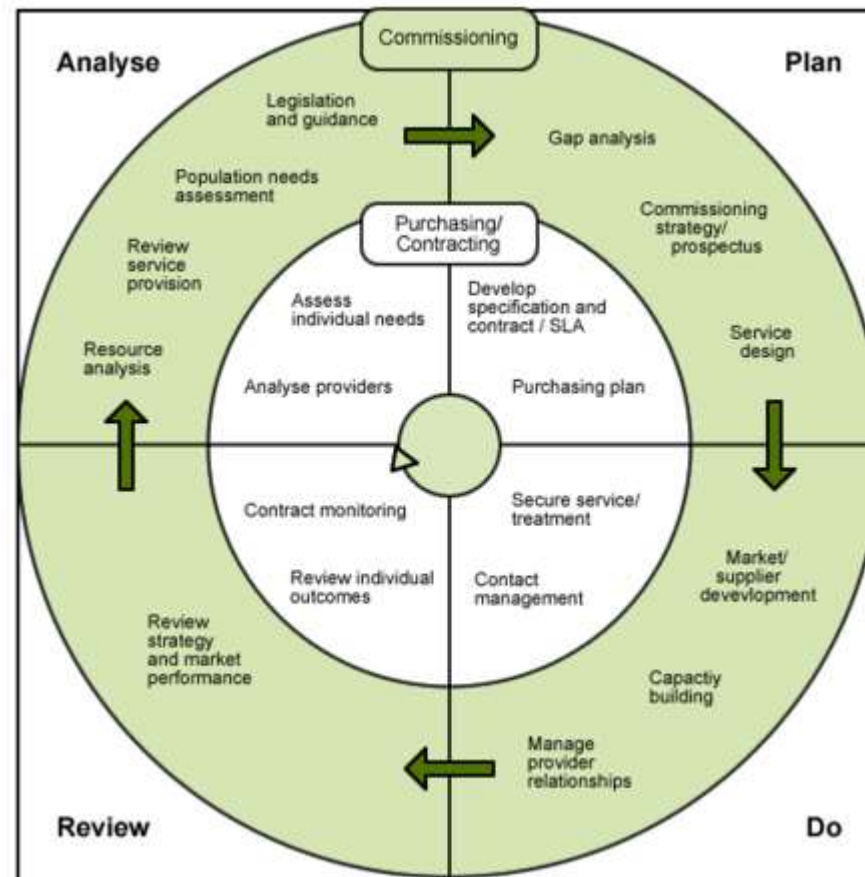
- Transformational change at scale and pace
- Care closer to home where it is appropriate to do so
- Breakdown the artificial barriers between Acute and Primary Care
- Primary, secondary and specialist services working effectively together
- **Integrated** care
- Local solutions for local problems
- Promote prevention and early detection of disease

- 2% net efficiency gains for the rest of the decade

Future Planning

- *“The NHS can no longer afford to operate in the way that it has been, and must act **now** to deliver substantial efficiency gains”*
- Dr. David Dennett, Chief Executive, Monitor
- **More of the same will not do.**

The Commissioning Cycle



Clinical Programmes Approach

Using a standardise Clinical Programmes Approach to agree issues and solutions with clinicians:-

- Service Walkthroughs with Service Users
- Public Health Needs Assessment
- Reviewed Evidence Base
- Reviewed Finance and Data
- Reviewed Patient Feedback
- Documented 'As is' Process
- Workshops to identify solutions and develop recommendations

All have a voice, all voices are equal

- *“Just to thank you for encouraging me throughout my time as the lay patient representative on the Eye Health Project, especially during the workshops*
- *I have developed a great respect for all the other participants and learned a great deal from everyone.”*

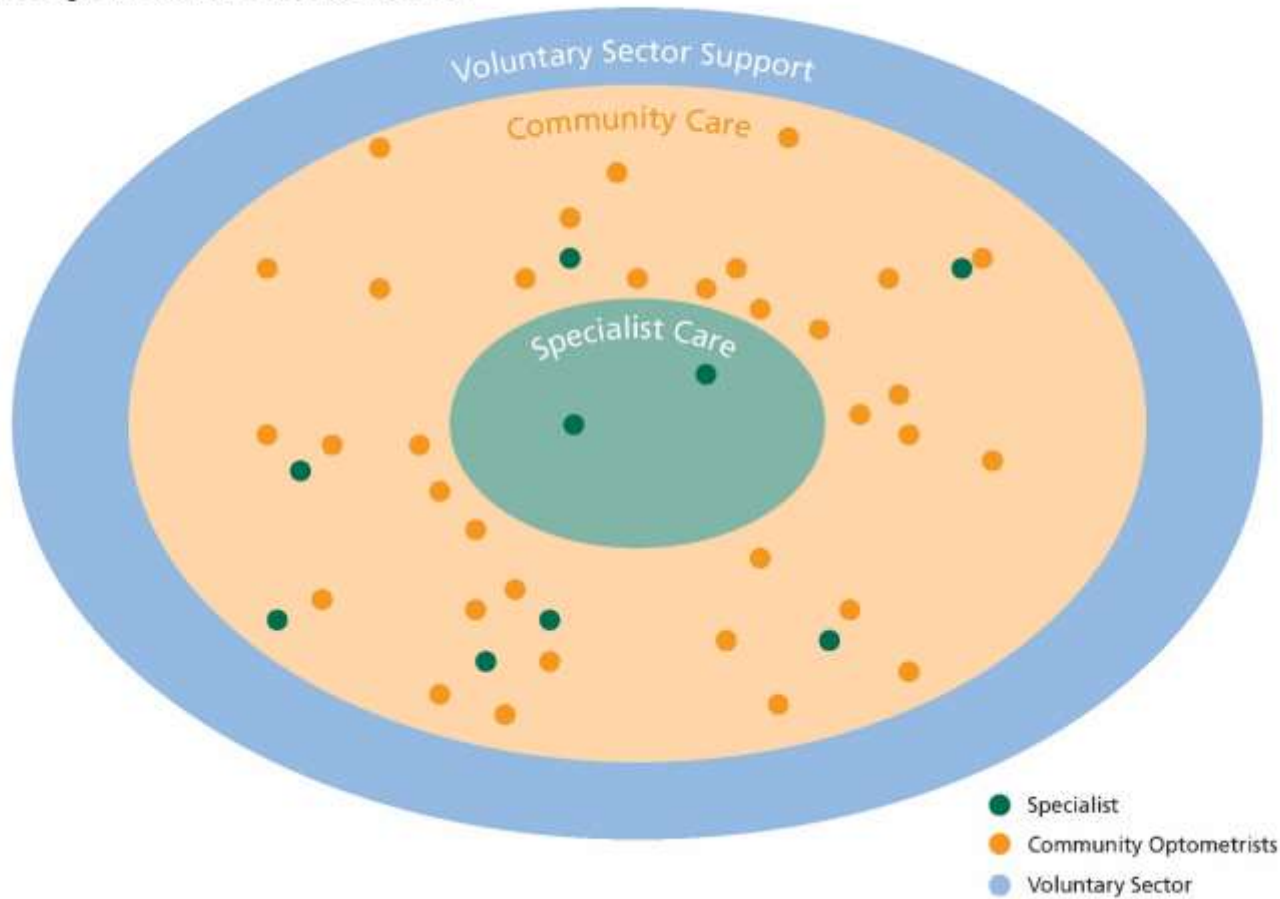
Eye Health Workshops

- Cataract
- Glaucoma
- Community
- Medical Retina

Overall Issues

- Clinical outcomes
- Age of patients
- Numerous rural patients
- Secondary care capacity being stretched to the limit and beyond
- Right patient, right place, right time, right clinician

Gloucestershire
New eye health service model



Typical Co Morbidity Patient



Typical Scottish Co Morbidity Patient

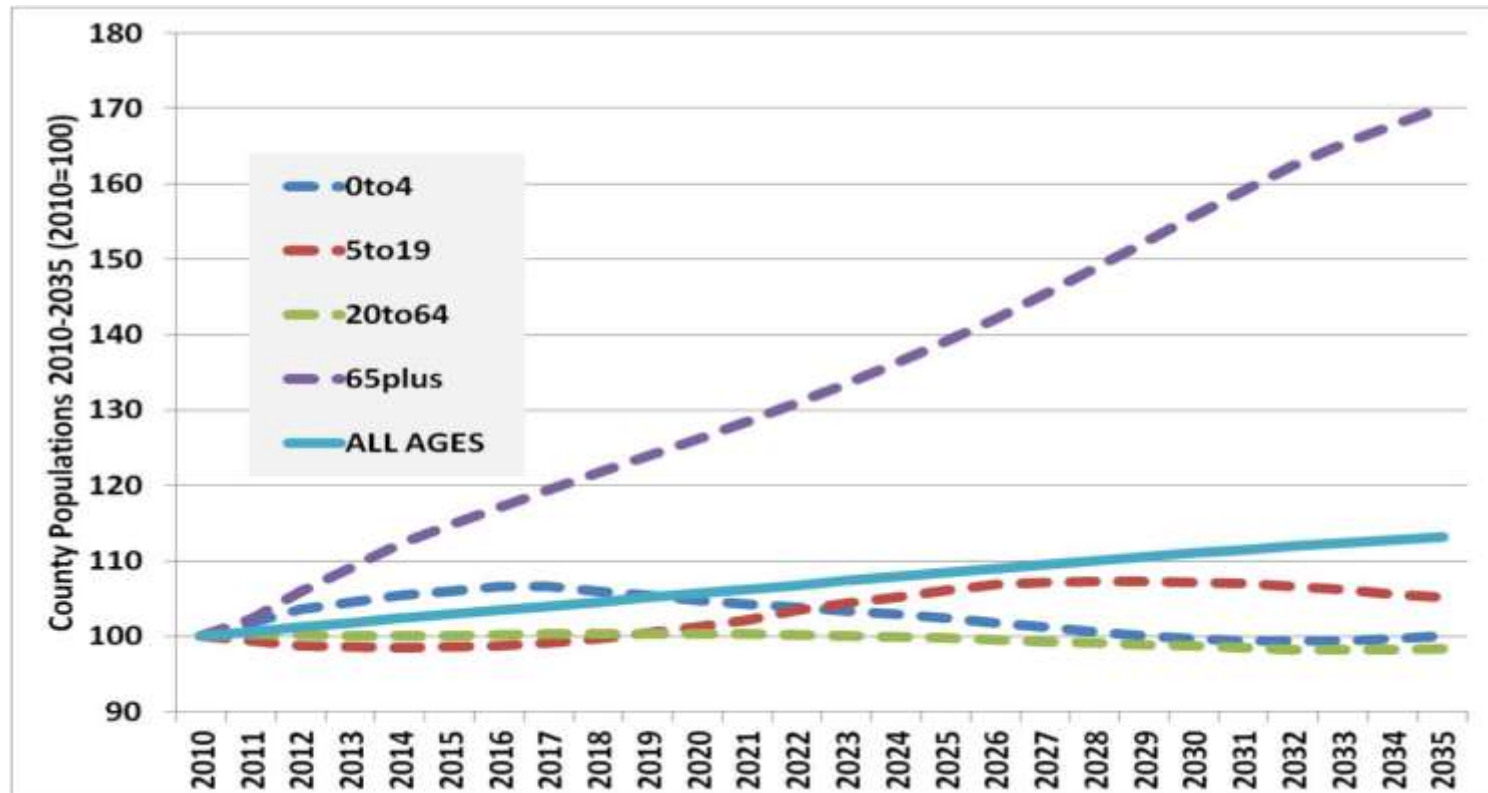


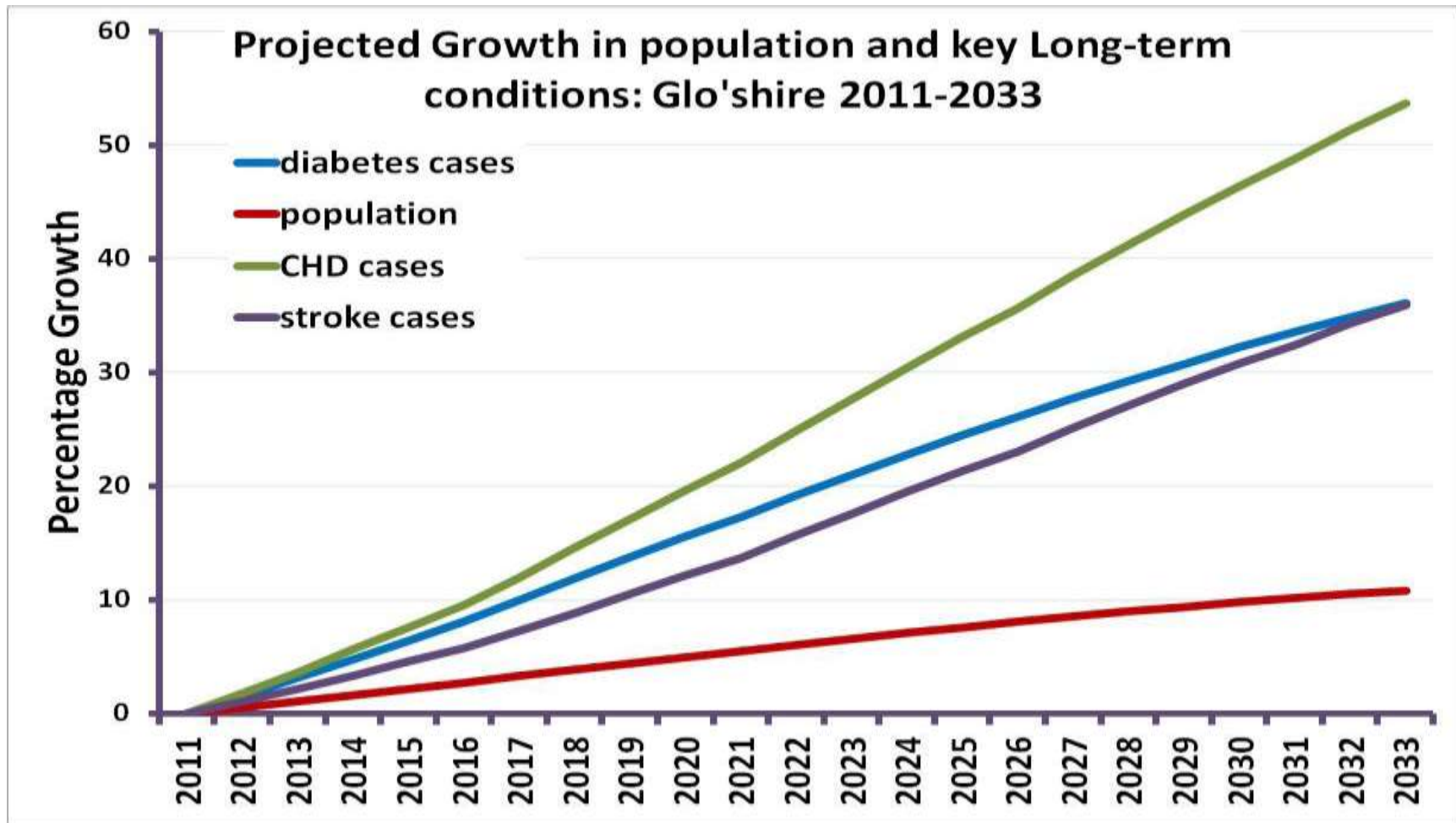
Co Morbidities

- Obesity
- COPD
- Diabetes
- Hypertension
- CHD
- AF
- CVA
- CKD
- wAMD**
- Cataract**
- PVD
- Chronic leg ulcers
- Gout
- OA
- Recurrent falls**
- BPH
- Ca Lung
- Dementia



Population Growth in Gloucestershire





Rapid growth of diabetic population

- 2.9 million in 2011
- 5 million in 2025
- 400 new diabetics diagnosed every day
- 17 new diabetics diagnosed every hour

It's behind you!



Eye Health Service Redesign in Gloucestershire

- Children's visual screening – paper based to electronic

Service redesign delivers results

- Screening uptake has increased from **66.3%** to **90%** (opt in, now opt out)
- False positives reduced from **31%** to **18%**
- True positives increased from **5.1%** to **12%** (15% of children have problems with their vision that should be picked up by the screening test)
- Audit shows that sight loss has been prevented in 50 children's eyes per year compared to the previous screening system

Break down the artificial barriers between organisations (5YFV)

- GCCG
- GHNHSFT (Consultant Ophthalmologists, Optometrists, Orthoptists, Clinic Nurses)
- GCS (School nurses)
- Gloucestershire County Council (Public Health)
- Gloucestershire LOC (Community Optometrists)

What this means for the Children of Gloucestershire

- Avoidable sight loss has been prevented
- Life choices have been enhanced
- Pilot, Surgeon, Armed Forces, Firefighter



- *“You’ve got to start with the customer experience and work back toward the technology - not the other way around.”*
- Steve Jobs
- May 1997, World Wide Developers Conference

Simon Stevens Quote

- *“think like a patient, act like a taxpayer”*

Overall Ethos

- Right patient
- Right time
- Right place
- Right clinician
- Right intervention
- Right tariff

The Future

- Combined Authorities
- Pooled Sovereignty
- Simplifies decision making and service redesign

What does success look like?

- Maximal patient benefit for every pound spent on healthcare for patients in Gloucestershire
- Joined up, patient centred approach