Programme: **Wednesday 20 May**

11-12.30pm PARALLEL SESSION

Can I divorce my colleagues? Managing breakdown in departmental relationships

When relationships between colleagues breakdown it creates tension and stress for those involved, and can put patient safety at risk. In this session we explore the factors that lead to poor relationships and communication, and what can be done to address these. The role of communication techniques to help build psychological safety and prevent things from deteriorating, through to team coaching and mediation will be explored. We will have practical tips and tools for delegates to take away and use in their own workplace.

11-11.10am Introduction
Christina Rennie, Consultant Ophthalmologist and Clinical Director for Patient Safety. Regularly works with teams in difficulty using a restorative approach & Ben Burton, Honorary Professor University of East Anglia, President of the Royal College of Ophthalmologists

11.10-11.30pm The anatomy of a breakdown – group discussion
Christina Rennie, Rachel Broadley, Consultant Anaesthetist at University Hospital Southampton, Human factors specialist and trainer, Time to think practitioner & Ben Burton

11.30am-12.20pm What can you do when divorcing your colleagues is not an option? Christina Rennie, Rachel Broadley

12.20-12.30pm Panel discussion